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### Gelnett, Wanda B.

2007 OCT - 1 PM 3:36

ADPRICENT OF CLAYORY

From:

Jewett, John H.

Sent:

Monday, October 01, 2007 3:24 PM

To:

Gelnett, Wanda B.

Cc:

Wilmarth, Fiona E.

Subject: FW: Comments to IRRC on Pre-Need Funeral Regulations

Dive

----Original Message----

**From:** Ernie Heffner [mailto:ernieheffner@hotmail.com]

**Sent:** Monday, October 01, 2007 3:19 PM

To: IRRC

**Cc:** Jewett, John H.; Wilmarth, Fiona E.; Emery, Heather; msturla@pahouse.net; mtremmel@pahouse.net; cline@pahousegop.com; dmorabito@state.pa.us; ssaylor@pahousegop.com; rvirag@ameriservfinancial.com;

epetersen@ameriservfinancial.com; jkutz@postschell.com

Subject: Comments to IRRC on Pre-Need Funeral Regulations

Arthur Coccodrilli, Chairman Independent Regulatory Review Commission 333 Market Street, 14<sup>th</sup> Floor, Harrisburg, PA 17101

Dear Chairman Coccodrilli,

Attached are my comments and supporting documentation [references "a" through "h"] in <u>opposition</u> to Proposed Pre-Need Regulations # 16A-4815 (Pre-Need Funeral Arrangements) published 8.25.07 and # 16A-4816 (Pre-Need activities of unlicensed employees) published 9.29.07, both proposed regulations, which I and others perceive to be anti-consumer, anti-trust and protectionist.

There exists and intricate web of players, relationships, history and financial motivations that range from a non-profit trade association to its for profit subsidiary to members of the State Board of Funeral Directors to a member of the House Professional Licensure Committee.

Chairman Coccodrilli, I would sincerely appreciate your consideration of <u>not approving</u> either of the proposed pre-need regulations. Mr. Chairman, tomorrow you can expect to receive the hard copy of this attachment via FedEx. I thank you for your consideration.

Sincerely,

Ernie Heffner

Ernie Heffner Heffner Funeral Chapels & Crematory 1551 Kenneth Road, York, PA 17408 Ph. 717-767-1551



### PENNSYLVANIA AFFILIATES

RED LION
Olewiler & Heffner

YORK Everhart-Jackson-Heffner

> LEWISBERRY Beaver Urich

POTTSVILLE Schlitzer-Allen-Pugh

> TROY Vickery

MILL HALL Helt Chapel

> RENOVO Maxwell

WILLIAMSPORT Allen & Redmond

WILKES-BARRE Kniffen O'Melley

AVOCA Kniffen O'Malley

MILTON

ADVANCE PLANNING Preneed Associates, Inc.

## NEW YORK STATE AFFILIATE

WELLSBURG Roberts

# HEFFNER Funeral Chapel & Crematory, Inc.

RECEIVED

7007 -1 70 3 3

PHONE 717-767-1551
Fax 717-764-9919
Toll Free 888-767-1551
C. Frederick Koller, Supervisor

C. Frederick Koller, Supervisor Ernie Heffner, President John Katora, Vice-President Scott Mahkovec, CPA, Controller

October 1, 2007

Arthur Coccodrilli, Chairman Independent Regulatory Review Commission 333 Market Street, 14<sup>th</sup> Floor, Harrisburg, PA 17101 Phone 717-783-5417

Submitted Via Email To: irrc@irrc.state.pa.us with FedEx Hardcopy to follow

RE: Proposed Pre-Need Regulation # 16A-4815 (Pre-Need Funeral

Arrangements) published 8.25.07;

Proposed Regulation No. 16A-4816 (Pre-Need activities of unlicensed

employees) published 9.29.07

Dear Chairman Coccodrilli,

My name is Ernie Heffner. I am a licensed funeral director and I am opposed to both Proposed Pre-Need Regulation #16A-4815 (Pre-Need Funeral Arrangements) published 8.25.07 and its companion Proposed Pre-Need Regulation #16A-4816 (Pre-Need Activities of Unlicensed Employees) published 9.29.07.

The purpose of expressing my opinion in this letter is to provide questions and documentation that I believe will offer insight as to the motivations of the proponents of these proposed regulations, both proposed regulations of which I and others perceive to be anti-consumer, anti-trust and protectionist.

There exists and intricate web of players, relationships, history and financial motivations that range from a non-profit trade association to its for profit subsidiary to members of the State Board of Funeral Directors to a member of the House Professional Licensure Committee. I would sincerely appreciate your consideration of not approving either of the proposed pre-need regulations. Attachments [a. through h.] are provided for your reference in considering the following questions.

If these proposed regulations are anti-consumer, why would the State Board of Funeral Directors and certain members of the industry be in favor of these proposed regulations? Many perceive the Pennsylvania State Board of Funeral Directors to be the alter-ego of the Pennsylvania Funeral Directors Association (PFDA) by virtue of regulatory capture. The PFDA is a non-profit organization that has a wholly owned for-profit subsidiary d.b.a. Pennsylvania Funeral Services Corp, Unichoice and/or SecureChoice. The for-profit company and the non-profit trade association operate a scheme whereby consumer pre-need funds, those monies paid for pre-planning, are channeled to the for-profit entity by participating funeral director members of PFDA. These pre-need funds are then annually charged trust fees exponentially greater than standard market rates resulting in astounding income to the participants. [See 1997 tax return attachment "a" reflecting over one million dollars in revenue in 1997 alone!]

1551 Kenneth Rd., York, PA 17408

October 1, 2007 Arthur Coccodrilli, Chairman Independent Regulatory Review Commission

What happens to that revenue? A portion of the income is annually kicked back to the participating funeral directors.

[See September 28, 2001 PFDA president's letter attachment "b" touting \$600,000 in kickbacks to participating member funeral directors.]

As you know, PFDA benefits directly from the profits and business administrated by the Unichoice Cooperative. PFDA receives financial benefits from office rent, pre-need program royalties and royalties on the sale of marketing materials. Your continued use of the pre-need trust program is vital to the success of PFDA. In addition, Unichoice has paid out more than \$600,000 in dividends to Unichoice participants and PFDA members in 1998, 1999 and 2000.

[See October 2001 PFDA News Letter attachment "c" touting \$600,000 in kickbacks to participating members.]

As you know, PFDA benefits directly from the profits and business administrated by the Unichoice Cooperative.

Your continued use of the pre-need trust program is vital to the success of PFDA. In addition, Unichoice paid out more than \$600,000 in dividends to Unichoice in participants and PFDA members in 1998, 1999 and 2000.

What is a current "standard market rate" for trust administration fees? While the fees may vary somewhat, it is my experience that approximately 70 basis points would be competitive, reasonable and appropriate. You could confirm that with Ameriserv Trust by contacting Ernie Peterson at <a href="mailto:epetersen@ameriserv.com">epetersen@ameriserv.com</a>. You might also seek to know the exact charges by PFDA et al that enable them to pay PNC a trust fee AND kick back more than \$600,000 to participating funeral director members.

Where are these trust fees drawn from? While in theory they should be drawn from earnings of the trust, they have on occasion been paid by invading the corpus of what was supposed to be and is promoted as a 100% funded trust. In years with losses, as referenced in their 2001 news letter, there were member participants that realized losses of as much as 40% of the original deposit and yet fees beyond standard market rates were drawn from the trust and kicked back to participating members.

Who are examples of the participants in the PFDA/Unichoice/SecureChoice Trust? According to their funeral home websites as of this date, participants include at <u>least one</u> legislator, Representative Harry Readshaw, vice-chairman of the Professional Licensure Committee and <u>at least one</u> funeral board member, Joseph A. Fluehr, III. Here are quotes direct from their websites today.

Harry Readshaw: <a href="http://www.readshawfuneralhome.com/pre-payment.php">http://www.readshawfuneralhome.com/pre-payment.php</a> "The Trust Program we offer uses PNC Bank which is through the Pennsylvania Funeral Directors Association"

Joseph Fluehr, III: <a href="http://www.fluehr.net/preneed.php">http://www.fluehr.net/preneed.php</a> "Through the Pennsylvania Funeral Directors Association, we are able to offer you several options of funding for your pre-planned funeral services."

**NOTE:** While these two proponents of the proposed regulations profess to be pro-consumer, there is no price information whatsoever on their websites, not for services, caskets or any other merchandise.

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Are there other members of the State Board of Funeral Directors who have a relationship with PFDA et al? Donald Murphy serves on the State Board as an alleged Public Member which is interesting in that pre-retirement he served as counsel to PFDA. One might ponder his qualifications to serve as an unbiased Public Member.

Are all board members in lock-step with PFDA? While the record indicates that the board members voted unanimously to promote the proposed regulations, in the funeral home website question and answer section of Professional Member, Bennett Goldstein, there appears to be a contradiction to his vote. <a href="http://goldsteinsfuneral.com/prefuneralarrangements.html">http://goldsteinsfuneral.com/prefuneralarrangements.html</a>

"What happens to the money for the funeral I have pre-arranged?

The monies are placed in an <u>irrevocable trust</u> in an FDIC insured banking institution. Also, just as a related aside, <u>all licensed nursing homes in the state now require funeral pre-arrangements for residents covered under its Medicaid benefits program."</u>

Who are some of the "others" that would be opposed to the regulations? Although there are numerous individuals and provider organizations, here are four examples for which I am providing written objections from the referenced organization or individual.

- 1. The Pennsylvania Cemetery Cremation and Funeral Association (PCCFA) has gone on record as being opposed to this regulation. Please see 9.25.07 PCCFA letter [attachment "d"] that includes the letter dated 9.24.07 from PCCFA counsel, James J. Kutz, Post & Schell to the State Board of Funeral Directors.
- 2. Also in opposition is a letter dated 9.25.07 from Ron Virag, President and CEO of Ameriserv Trust and Financial Services Company, a bank trustee [see attachment "e"].
- 3. Additional letters in opposition sent to the State Board of Funeral Directors include a 9.20.07 letter from provider Harry C. Neel, President of Jefferson Memorial Funeral Home [see attachment "f"] and a 9.24.07 letter from me [see attachment "g"].

How much income and subsequent kickbacks are currently involved in the scheme involving PFDA et al? This question is difficult to determine. [See 2003 PFDA Tax Return attachment "h"]. It appears that employee expense for PFDA has been moved to the for-profit subsidiary and that only required excerpts from the for-profit entity's tax return are now included with the non-profit's tax return. Thus, information regarding the for-profit is incomplete.

Are there any other comments not previously included in attachment "g" referenced above?

This regulation is motivated by the potential to increase deposits to the PFDA et al trust funds for the benefit of the highest compensated individuals at the top of the organization [the executive director of PFDA and the in house counsel] and to perpetuate the kick backs to the participating members.

Also noteworthy is the fact that when PFDA is requested to transfer monies from their profitable

October 1, 2007 Arthur Coccodrilli, Chairman Independent Regulatory Review Commission

trust scheme to a competitive bank trustee, PFDA inserts language into the release that indemnifies them from any wrong doing including fraud and criminal acts! Fraud and criminal acts by a self professed pro-consumer group?

Summary: I stand by my comments in my 9.24.07 letter to the Funeral Board and the 9.24.07 critically important comments of Attorney Jim Kutz on behalf of PCCFA. In my opinion, neither of these regulations is motivated by a legitimate consumer need but is rather a shameful protectionist effort by a trade group, the funeral board of which it has regulatory capture and those legislative participants to establish an anti-consumer, anti-trust and unconstitutional pair of regulations.

Thank you for your consideration.

Sincerely,

Ernest F. Heffner

Licensed Funeral Director

### Copies via Email To:

John H. Jewett, Regulatory Analyst, IRRC, jjewett@irrc.state.pa.us

Fiona E. Wilmarth, Director of Regulatory Review, IRRC, fwilmarth@irrc.state.pa.us

Heather Wimbush Emery, Assistant Counsel, IRRC, hemery@irrc.state.pa.us

Representative P. Michael Sturla, Chairman, House Professional Licensure Committee, msturla@pahouse.net

Marlene Tremmel, Executive Director, House Professional Licensure Committee <a href="mtremmel@pahouse.net">mtremmel@pahouse.net</a>

Christine Line, Counsel, House Professional Licensure Committee, cline@pahousegop.com

Donald F. Morabito, D. Ed, Office of Public Liaison, dmorabito@state.pa.us

Representative Stanley Saylor, House Professional Licensure Committee, ssaylor@pahousegop.com

Ron Virag, President and CEO, Ameriserv Trust and Financial Services Company, <a href="mailto:rvirag@ameriservfinancial.com">rvirag@ameriservfinancial.com</a>

Ernie Peterson, Ameriserv Trust and Financial Services Company, epetersen@ameriserv.com

James J. Kutz, Esquire, jkutz@postschell.com

**PCCFA** 

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Form 990 is available for public impedion and, for some people, serves as the primary or sole source of information about a pedicular organization. How the public perceives an organization in such assess may be determined by the information presented on its return. Therefore, placed make sure the return is complete and accurate and fully decorbes, in Port III, the organization's programs and accomplishments.

74 Total (Isaliti) es and net essets/fund balances judd lines 65 and 73)......

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76	Old the unguisation organic in any activity not proviously reported to the 1967 if "Yes," stach a detailed description of sold the control of		Yeu No
77	It was a suited a could be a constant of the countries of	**********	76
78 a b	Old the argenization have unrelated business gross income of \$1,000 or more during the year covered by this return if "Yes," has it fled a his return on form 600-T for this year?	os .	70a X 78b X
79	Was there a Equidation, dissolution, termination, or substantial contraction during the year? If "Yes," asked a statement	1.50	74   Y
	is the organization related (other than by association with a statewide or calcondee organization) through common preventing bedies, business officers, also, to any other example or consequent grandzallar?	ո <b>ն</b> ունայիկը,	in the second
	W Yes, arise the name of the arganization > PENNSYLVANIA FUNERAL SERVICES. COR	<i>p</i> .	
#1 a b	Enter the amount of political expanditures, direct or indirect, as described in the instructions for tope 81. Intel Old the organization file Foren 1129-POL for this year?	' al	(1)
N2 a	Old the organization receive densited services or the use of meterials, equipment, or locities at no charge or at expusions than fair rental value?	zaliziy	
	N "Yes," you may indicate the value of these litters here. Do not include this amount as revenue in Part I or as an expense in Part B. (See Instructions for reporting in Part III)	N/A	
80 a	that the organization comply with the public inspection requirements for tolurns and examplion applications?		83a X
都有	Old the arganization comply with the disclosure requirements relating to quid are quo contributions?	***********	Bild X Bild X
	if "Yes," did the organization include with every reliciation on express statement that such contitutions or gills were tex deductible?		7, <u>2,382</u> 5, ;; 04b   X
65	501(c)(4), (5), or (5) organizations a Were substantially of dues concleducately by members?	**********	A\$a X
b	Did the organization make only in-tourse (abbying expanditures of \$8,000 or least		age X
•	If "Yes" was answered to sither 85s or 85b, do not complete 85c through 65h before unions the organization received a walver for proxy lax owed for the prior year.		
	Gues, assessments, and similar amounts from members	205,012	
<b>a</b>	Section 192(e) labbying and political expanditures	9,763	
¥2	Aggregate mandeductible amount of section 6033(a)(1)(A) dues antiques  Taxable securit of lebbying and political expenditures (the 85d less 65s)	34,201 -24,438	
g	Does the organization elect to pay the section \$333(e) lax on the amount in 65(?		eso N/A
88	of dises afforcible to nonderlandfule to beying and publical expenditures for the following tex year?	**************************************	#51 N/A
		N/A	
Ð	Gross receipts, included an line 12, for public use of club facilities	N/X	
87	501(c)(12) organizations Enter: a Gross income from mambers or shareholders	N/A	
	Gross Income from other sources. (De not net amounts doe or paid to other sources against expounts due or received from them.).	N/A	
	At any time during the year, and the organization own a 50% or greater interest in a taxable corporation or parismetric (Year, complete Peri X	1	en X
20 a	SOI(c)(3) organizations Enter: Amount of the imposed during the year under: N/A section 4911 - ; section 4916 - ; section 4916 -		
	SOI(o)(3) and SDI(o)(4) organizations. — Did the organization engage in any goollon 4956 excess benedit horeaction of the year? If "Yes," allacts a statement expinishing each beneauten	Mag.	esit N/A
	Enter: Amount of tex imposed on the organization managers or disqualited persons during the year under sections 4516, 4516, and 4655		N/A
Married on	Enter: Account of lex in 895, above, reincursed by the argumbation	3,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	M/A
<b>BO 4</b>	List the states with which a copy of this return is that Ir Number of amployees employed in the pay period that includes Merch 12, 1967 (See instructions.)	<del></del>	
13 178	Number of amployees employed in the pay period that includes March 12, 1997 (See Instructions.)	· · · · · · · · · · · · · · · · · · ·	0b
ar 4		. <b>/</b> / <u>./-545</u>  7117	2-7213
90	Located at F 7441 ALLENTOWN HIAVD, HBG, PR ZF++ F Scotion 4947(A)(1) nonemental electricable insets along Form 500 in New of Form 1941 - Check trees	s 8 4. 4. 45	<b>&gt;</b> 0
	send solar has send of the number of the control of the solar of the solar for the solar of the	33/N	

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1997 Federal Statements Page 1
Client 06-23855 PA FUNERAL DIRECTORS ASSOCIATION 23-0607055

Statement 1 Form 990, Part I, Line 1d Contributions, Gifts, and Grants

Not Open to Public Inspection

No single contributor gave \$5,000 or more during the year.

197	Fec	deral State	ments		Page 2 °
ent 06-23835	PA FUNERA	L DIRECTORS	ASSOCIATIOI	l.	28-0807055
Statement 2 Form 990, Part II, Line 43 Other Expenses		s.			
Other Expens		(A)	(B) Progra Service	n Management	(D) Fundraising
	<b></b>	THERT	» ******* Setatés	n z destetut	tamaratwanā
PRESIDENT'S EXPENSE BOARD OF DIRECTOR'S IMSURANCE DUBS AND SUBSCRIPTION STAFF EXPENSES	expense	\$ 6,21 17,63 5 3,98 9,89	7 5 6 3		
CONTRIBUTIONS MISCHLIANEOUS		2,02 6,61			
Macumanos	Total	\$ 46,42	,444	194	
	20 20 20 20 20 20	********			
Statement 3 Form 950, Part III, Line a Statement of Program Servic	e Aocompliahme	!		9	
Form 990, Part III, Line a Statement of Program Servic		nts		Grants and Allocations	Program Service Expenses
Form 990, Part III, Line a Statement of Program Servic	Description PROMOTION O SHIP AND TH	rts F THE INDI	etry and Prolesh	Grants and Allocations	Service
Form 990, Part III, Line a Statement of Program Servic  ACTIVITIES INCLUDE 1  EQUICATION OF MEMBER. ANNUAL CONVENTIONS,	Description PROMOTION O SHIP AND TH	rts F THE INDI	etry and Prolesh	Allocations	Service
Form 990, Part III, Line a Statement of Program Servic  ACTIVITIES INCLUDE 1  EQUICATION OF MEMBER. ANNUAL CONVENTIONS,	Description PROMOTION O SHIP AND TH	rts F THE INDI	etry and Prolesh	Allocations	Service
Form 990, Part III, Line a Statement of Program Servic  ACTIVITIES INCLUDE 1  EQUICATION OF MEMBER. ANNUAL CONVENTIONS,	Description PROMOTION O SHIP AND TH PUBLICATIO	or the indice poblic in any pur	etry and Prough	Allocations	Sarvice Expenses
Form 990, Part III, Line a Statement of Program Service  ACTIVITIES INCLUDE EQUICATION OF MEMBER. AWNUAL CONVENTIONS, AWARENESS  Statement 4 Form 990, Part IV, Line 55	Description PROMOTION O SHIP AND TH PUBLICATIO	or the indice poblic in any pur	etry and Prough	Allocations	Sarvice Expenses

1997	Federi	al Stater	nents			Page 3
Client 06-23655	PA FUNERAL D	IHECTORS	ASSOCIATIO	JN .	**************************************	29-0607055
Stalement 4 (Continued) Form 990, Part IV, Line 58 Investments-Land, Buildings,	* *	*	3a61,8	Acoumulated		Book
Land		** ***	8. 888 NN NN NN NN NN NN NN NN	Depreciatio		Value
Land		<b>9</b>	139,810		¥a ec∞ eque e	139,810
	Total	*****	758,992 **********	237,95	Q =	521,042 
Statement 5 Form 990, Part IV, Line 58 Other Assata			alahada kanan			
w.					Endir	1 <b>9</b>
	* * * * * * * * * * * * * * * * * * *				\$	543 718
				Total	\$ =====	1,261
Statement 6 Form 990, Part IV, Line 65 Other Lieblifties						¥,
					Endi	ją
DUES PAYABLE (NATION REFUNDS DUE MEMBERS SECURITY DEPOSIT	WAL & LOCAL) .				1000 000 000 400 H	14,339 1,751 1,600
rrfunda dub members	MAL & LOCAL) .				1000 000 000 400 H	14,339
refunda dur members	MAL & LOCAL) .				1000 000 000 400 H	14,339 1,751 1,500
refunda dur members	MAL & LOCAL) .				1000 000 000 400 H	14,339 1,751 1,500
refunda dub members	WAL & LOCAL) .				1000 000 000 400 H	14,339 1,751 1,500
rrfunda dub members	WAL & LOCAL) .				1000 000 000 400 H	14,339 1,751 1,600
refunda dub members	WAL & LOCAL)				1000 000 000 400 H	14,339 1,751 1,600

1997 Federal Statements Page 4 PA FUNERAL DIRECTORS ASSOCIATION Client 06-23855 23-0607055 Statement 7 Form 980, Part IV-A, Line d(2) Other Amounts NET EARNINGS IN SUBSIDIARY (EQUITY MET) ....... \$ 63,380 Total 63,380 Statement 8 Form 990, Part V, Line 75 List of Officers, Directors, Trustees, and Key Employees Employee Expense Ben, Plan Account/ Name and Compensation Contrib. Related Organization JOHN W. BIRKSON 25,083 PA PUNERAL SERVICES CORP. 80,258 129,864 30,000 + 159,864 Auto + mise.

1997 Supplemental Information Page 1 Client 06-23855 PA FUNERAL DIRECTORS ASSOCIATION 23-0607055

PART III - STATEMENT OF PROGRAM SERVICE ACCOMPLISHMENTS

The improvement of business conditions within the Funeral Service profession.

PLBLIC DIS